



An old concept? A new concept?

Isn't this just a new name for "business as usual?"

Isn't this a paradox?

SERVANT LEADERSHIP

A concept seen in history:

The greatest leader forgets himself And attends to the development of others. Lao Tzu in the Tao Te Ching

Whoever wants to be great among you must be your servant. Jesus Christ in Mark 10:43

Servant Leadership

Leadership Style expressed through servanthood, and described in the early 70's by Robert K. Greenleaf, and expanded by Larry Spears and others.

Listening

Foresight

Empathy

Stewardship

Healing

Commitment to the growth of

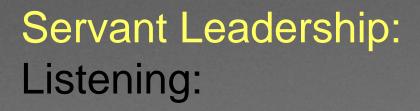
Conceptualization

Awareness

people

Persuasion

Building community



Servant leaders must make a deep commitment to listening intently to others.

Servant leaders seek to identify and clarify the will of a group.

They seek to listen receptively to what is said (and not said).

Servant Leadership: Empathy

Servant leaders strive to understand and empathize with others

People need to be accepted for their special and unique spirit

One must assume the good intentions of co-workers and not reject them as people, even when forced to reject their (bad) behavior

Servant Leadership: Healing

Servant leaders endeavor to heal one's self and others...

Greenleaf writes: There is something subtle communicated to one who is being served and led if implicit in the compact between the servant leader and led, is the understanding that the search for wholeness is something they have.

Think transformation and integration...

Servant Leadership

Larry Spears identified 10 characteristics:

Listening

Empathy

Healing

Awareness

Persuasion

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people

Building community

